



Somerford Connect: Your Flexible Managed Service for Splunk

Unlock the full potential of your Splunk investment with Somerford Connect. We combine your Splunk licence with expert support, tailored services, and value-added benefits to fit your business needs.

— Why Choose Somerford Connect?

- ✓ **Flexible Managed Service:** Tailored and scalable for your business.
- ✓ **Maximise Splunk Investment:** Optimise performance for Splunk Core, Cloud, Security, ITSI & Observability.
- ✓ **Expert Support:** Certified Splunk professionals at your service.
- ✓ **Save Time & Resources:** We manage Splunk, so you can focus on your business.
- ✓ **Tailored Solutions:** Services aligned to your specific goals and challenges.

Somerford and Splunk

Somerford Associates is an Elite Splunk Partner with decades of experience delivering innovative solutions for organisations across various sectors. With offices in both the UK and the UAE, we provide global expertise with a regional focus. Our team consists of over 30 highly skilled Technical Consultants and Project Managers, making us one of the largest Splunk practices in the EMEA region.

We have a proven track record of helping customers maximise the value of their Splunk investment, from implementing complex security solutions to optimising data observability.

MXDR:

Optional Managed Extended Detection and Response.

Consulting:

Quantify and optimise Splunk's value.

Workshops:

Beginner and advanced hands-on training.

Support Desk:
8*5 support with 85%+ issues resolved in-house.



Healthchecks:
Regular performance assessments.



Professional Services:
Certified Splunk experts.



What's Included

Executive Forums:
Access to exclusive forums and focus groups.



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Implementation Path

At Somerford Associates, we recognise that each organisation's journey with Splunk is unique. To ensure a seamless transition and integration, our Service Delivery team collaborates closely with you to customise a detailed implementation path that aligns with your preferred methodologies, project objectives, and business needs. This tailored approach ensures that your Somerford Connect service provides maximum value at every stage, from initial setup to ongoing optimisation and support, delivering actionable insights and impactful results.

Our Process:



Discovery and Design

- Review requirements and use cases
- Scoping workshops
- Drafting design and Implementation plan
- Rationalisation of existing environment



Initial Implementation

- Connect service configuration
- Deployment of core and initial bespoke use cases
- Handover to BAU



BAU and Beyond

- Connect service delivery
- Ongoing optimisation
- Further delivery of use cases and value add
- Ongoing support and monitoring



Contact Us

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